



Königstone

**KönigNaturals
Warranty**

**Unit E2 Valley Way Industrial Estate,
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By choosing a Königstone surface you have placed your trust in our commitment to quality.

Your KönigNaturals surface is treated with a “once only” anti-stain treatment that comes with a 15 year performance warranty.

What is included?

Königstone Ltd guarantees the owner of the installed KönigNaturals surface against staining from most everyday food and beverages for a period of 15 years from the date of purchase.

The obligation of Königstone Ltd is to remove minor staining or replace the product with one of materially the same colour and thickness (subject to availability).

What is excluded?

Staining or marks resulting from:

1. Acidic substances. It is important to wipe up spills immediately from any acidic substance (including citrus juice, vinegar and wine) as they can react with minerals found in certain natural stone such a marble and cause acid etching which dulls the surface of the stone.
2. Solvent based liquids. Our anti-stain treatment repels water and oil but not solvent based liquids such solvent based ink or paint.
3. Harsh chemicals. Use or spillage of very acidic (such as Hydrogen peroxide) or alkaline (such as caustic oven cleaner) substances can damage the anti-stain treatment.

Damage by improper or incorrect use including but not limited to:

1. Use other than in an environment which has been approved for installation of KönigNaturals products.
2. Chipping of edges by rubbing or impact.
3. Excessive heat from objects placed on the surface.
4. Repetitive chopping and cutting in the same spot.

5. Chemical attack by accidental spillage or unauthorised application.
6. By usage exceeding the technical specifications of the product

Any type of damage caused by action or work by third parties unrelated to Königstone.

Damage caused by movement in the structure or furniture either intentional or otherwise.

Differences between samples or photographs of the KönigNatural products and the actual product purchased.

Damage to surrounding finishes and infrastructure as a result of replacement of KönigNaturals products, including but not limited to paintwork, plasterwork, wallpaper and general décor.

Any plumbing or electrical work required for replacement.

Repair of dilapidated furniture exposed by replacement.

Natural disasters or damage caused by interaction with other products beyond the control of Königstone Ltd.

Terms and Conditions

The warranty will only be valid if proof of purchase from an approved Königstone dealer is provided.

The product has been installed by or on behalf of a dealer approved by Königstone.

The warranty is subject to strict observance of the care guide and usage of the product details of which are available on request.

This warranty cannot be transferred and is limited to the original purchaser and installation address.

Königstone reserves the right not to honour the warranty if these requirements are not satisfied.

Nothing in this warranty limits your statutory rights as a purchaser of Königstone products.